


Return Policy

We want you to be completely satisfied with your purchase. If for any reason you need to return an item, please review the guidelines below to ensure a smooth return process.

General Returns

- Returns and exchanges must be requested within 48 hours of receipt at the shipping address listed on the order, except for helmets.
- Helmet returns must be requested within 24 hours of receipt. Items must be returned in new, unused condition, complete with the original packaging, box, and all tags.
- Once we receive and inspect your return (typically within 24 hours of receipt), we will process your refund. A credit will be issued to your original payment method. Please note: Depending on your financial institution, the refund may take 2–10 business days to reflect on your account.
- For wire transfer payments, refunds will be issued as store credit.
- Customers are responsible for all return shipping costs.
- To prevent abuse of our return policy, please avoid ordering multiple (more than 2) of the same or similar item with the intention of returning most of them.
- If you're uncertain about sizing or compatibility, feel free to contact us before placing your order. We're happy to help!

 Email: parts@v1moto.com

 Call: 281-447-3476

Apparel & Helmets

To ensure safe return and avoid damage during transit:



- Apparel must be returned in the original garment bag (or similar protective packaging) and include all original tags. Items sent back without proper protection may arrive damaged and will be returned to the customer.
- Helmets must be returned in their original helmet bag and box, with all included paperwork and accessories.
- Unused items returned with missing or damaged packaging, tags, or components may either:
 - Be returned to the customer, or
 - Incur a restocking fee of up to 25%, depending on the condition and availability of replacement parts.

Used or Damaged Items

- Items that have been used, worn, or mounted (e.g., helmets worn on a ride, boots with signs of wear) cannot be returned.
 - Merchandise showing signs of use — such as scuffs, dirt, odors, pet hair, bugs, or mounting marks — will not be eligible for a refund or exchange.
 - We recommend trying gear indoors on clean surfaces before making your final decision.
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Contact Us

If you have any questions about our return policy or need assistance, feel free to reach out:

-  Email: parts@v1moto.com
-  Phone: 281-447-3476

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